

# ABOUT ME

I am a creative entrepreneur and professional. I like to have fun and enjoy my work and work life balance is important to me. I am a people person, who excels at customer service, sales, marketing, creative thinking, problem solving and time management. I have an extensive medical background and almost 4 years of insurance experience.

## 율 EDUCATION

2014 - 2018

Arts and Science

Northwest Arkansas Community College

### 2014 - 2018

Health Info Management NWACC



- \_ Insurance
- \_\_\_\_ Customer Service
- \_\_\_\_ Creative Thinker
- \_\_\_\_ Communication
- Teamwork and Remote work
- ----- Management and Leadership
- Medical Background
- Sales and Marketing
- ---- Time Management
  - Decision Making/Critical Thinking

### WORK EXPERIENCE

**Insurance Sales Representative License #2674822** Banker's Life – Lowell, AR. | 2021-Current

As a Banker's Life agent, I am an insurance sales rep, in AR. MO. and MI. I educate clients on life and health insurance products. I market and sell Life Insurance, Medicare Supplements, Advantage plans, Long Term and Short-Term Care and Critical Illness policies. I submit applications for insurance, through our electronic application software. I also manage clients, prospect, market, and complete sales transactions for insurance.

PHONE

### Entrepreneur

Jennifer Stephens – Bella Vista, AR. | 1997 - Current

I am a successful small business owner, who has been in business, for more than twenty years. I am a content creator, digital media marketer, content marketer, sales rep, customer service expert, social media producer and author. I owned a medical marketing and service company for many years.

#### Insurance Claims Adjuster CMI- Rogers, AR. | 2018-2020

As a case manager for CMI, I adjusted worker's compensation claims, was a claims examiner, investigated claims information, medical management and entered claim information into computer software. Managed disability claims, subrogation, litigated claims, and worked with team attorneys, and managed claim financials. Proficient use of Microsoft Office, business equipment and advanced software. Customer service agent, time management, problem solving, creative thinking.